

Medicaid and CHIP Renewals



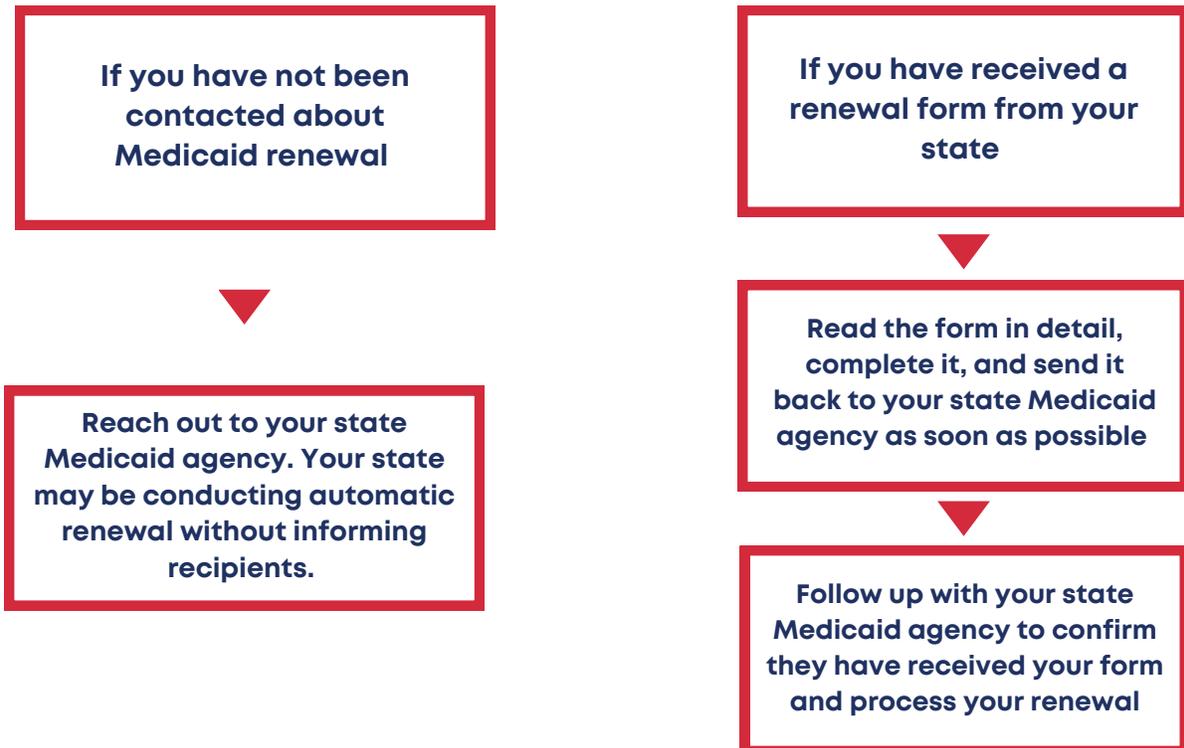
BACKGROUND

During the COVID-19 pandemic, Medicaid and the Children's Health Insurance Program (CHIP) stopped requiring annual renewals from participants. Following the end of the public health emergency, Medicaid and CHIP programs have resumed annual renewal, also known as Medicaid redetermination, Medicaid re-enrollment, Medicaid recertification, and Medicaid unwinding.

HOW ARE STATES HANDLING RENEWALS?

States will be spreading out Medicaid renewals over a 12 month period. Every state has a different renewal timeline. Some states have already begun contacting individuals to determine if they are still eligible.

WHAT SHOULD BENEFICIARIES DO?



Troubleshooting Common Renewal Problems

Problem

Solution

<p>State fails to provide notice of renewal process and timeline OR auto-termination after a certain deadline</p>	<p>Beneficiaries are encouraged to proactively contact their state Medicaid agency to inquire about the renewal process</p>
<p>Confusion around timelines, deadlines, and paperwork</p>	<p>Beneficiaries should contact their state Medicaid agency to ensure their contact information is up to date and that the deadline for renewal is made clear</p>
<p>Lost paperwork</p>	<p>Beneficiaries are encouraged to document and make copies of all paperwork received and completed. Beneficiaries should also follow up with their state Medicaid agency after submission of their renewal paperwork to ensure it has been received.</p>
<p>Medicaid determines the beneficiary is no longer eligible OR you are told by a provider that you no longer have coverage</p>	<p>Contact your state Medicaid agency to get more information and/or appeal. Consider coverage options such as employer-sponsored coverage or Medicare's <u>Special Enrollment Period</u>.</p>